

# Sedex Members Ethical Trade Audit Report



		Audit I	Details				
Sedex Company Reference: (only available on Sedex System)	ZC5000029168		Sedex Site Re (only available of	eference: n Sedex System)	ZS1000033881		
Business name (Company name):	LAM TRAN PLASTIC	RECYC	LING JOINT S	ГОСК СОМРА	NY		
Site name:	LAM TRAN PLASTIC	RECYC	LING JOINT ST	TOCK COMPA	NY		
Site address:	Lot A2-1, The 02nd Anh Hong-Duc Hoa Duc Lap Ha Ward,D Hoa Dist, Long An Province, Vietnam Lô A2-1, KCN Anh H Đức Hòa III, xã Đức Hạ, huyện Đức Hòa Long An 850000	III IP, uc ồng - Lập	Country:		VN		
Site contact and job title:	Ms. Nguyen Thi Thu	ıy Dun	g / Vice Direct	or			
Site phone:	0913500052		Site e-mail:		info@lamtranplastic.cor .vn		
SMETA Audit Pillars:	☑ Labour Standards		Health and Safety (plus Environment 2-Pillar)	Environ 4-pillar	ment	Business Ethics	
Date of Audit:	2024-05-30						
	Audit Company Name:						
SGS Vietnam							

		Audit Con	ducted By		
Affiliate Audit Company	<b>\</b>	Purchaser		Retailer	
Brand owner		NGO		Trade Union	
Multi- stakeholder			Combined Audit (	select all that appl	y)

Audit company: SGS Vietnam

Report reference: ZAA600067195

Start Date: 2024-05-30

# **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

## 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - · Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

## **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

# **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Auditor Team						
Lead Auditor:	Cuong Quach	APSCA Number:	21704544			
Additional Auditors:						
Date of declaration:	2024-05-31					

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

Site Representation				
Full Name:	Ms. Nguyen Thi Thuy Dung			
Title:	Vice Director			
Date of declaration:	2024-05-31			

#### Comments:

Any exceptions to this must be recorded here (e.g. different sample size):
Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just started last Sep 2020).
The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed

upon with the factory representatives

Nil

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# **Summary of Findings**

Issue		Area of Non–Conformity		nber of iss	ues	Findings
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
0A - Universal rights covering UNGP	0.A.1 0.A.2 0.A.3		0	3	0	Obs - ZAF600508868 Obs - ZAF600508869 Obs - ZAF600508870
0B - Management systems and code implementation			0	0	0	
1 - Freely chosen employment			0	0	0	
2 - Freedom of association and right to collective bargaining are respected			0	0	0	
3 - Working conditions are safe and hygienic	3.1 3.1 3.1 3.1 3.1	§1 §2 §3 §4 §5	5	0	0	NC - ZAF600508863 NC - ZAF600508864 NC - ZAF600508865 NC - ZAF600508866 NC - ZAF600508867
4 - Child labour shall not be used			0	0	0	
<u>5 - Living wages are paid</u>			0	0	0	
6 - Working hours are not excessive			0	0	0	
7 - No discrimination is practiced			0	0	0	
8 - Regular employment is provided			0	0	0	
8A - Subcontracting and homeworking			0	0	0	
9 - No harsh or inhumane treatment is allowed			0	0	0	
10A - Entitlement to work and immigration			0	0	0	
10B2 - Environment 2-pillar	10B2 - Environment 2–pillar		0	0	0	
10B4 - Environment 4-pillar			0	0	0	
10C - Business ethics 4-pillar			0	0	0	

# **Local Law Issues**

Issue	Description
§1	According to the Law No. 84/2015/QH13 dated June 25, 2015, Article 16. Responsibility of the employer for assurance of occupational safety and hygiene at the workplace 6. There are warning and instruction signs made in Vietnamese and popular language of employees in relation to occupational safety and hygiene for machinery, equipment, materials and substances that having strict safety and hygiene requirements at the workplace, preservation places, usage places that are placed at obvious locations.

§2	In accordance with the Law on Occupational Safety and Hygiene, No. 84/2015/QH13, Article 16. Responsibility of the employer for assurance of occupational safety and hygiene at the workplace 2. Machinery, equipment, materials and substance shall be used, operated, maintained and preserved at the workplace in conformity with technical standards of occupational safety and hygiene, or technical regulation on occupational safety and hygiene that promulgated, applied and internal regulations and process for assuring occupational safety and hygiene at the workplace.
§3	In accordance with the Law on Chemicals, No. 06/2007/QH12, Chapter V. Use of Chemicals Article 30. Rights and obligations of organizations and individuals using chemicals for production of other products and goods: 1. Organizations and individuals using chemicals for production of other products and goods may request suppliers of hazardous chemicals to provide adequate and accurate information on their properties and characteristics, information on their classification and labeling and their chemical safety data sheets.
§4	In accordance with the Circular No. 19/2016/TT-BYT, Article 6. Requirements for first aid kits 1. First aid kits shall be available in employees' workplace, accessible and visible positions, with Red Cross symbol thereof.
§5	TCVN 13725:2023 ELECTRICAL CABINET ENCLOSURE FOR SWITCHING AND LOW VOLTAGE CONTROL ASSEMBLY - GENERAL REQUIREMENTS 8.4 Access to the inside of the enclosure Adequate access to the protected space shall be provided by door(s) or removable cover(s). Access may be restricted by use of keys or tools. Cable glands and externally removable covers require the use of tools.

# **Site Details**

	Site Details	Site Details						
Company Name	LAM TRAN PLASTIC R	RECYCLING JOINT	STOCK COMPANY					
Site Name	LAM TRAN PLASTIC R	RECYCLING JOINT	STOCK COMPANY					
GPS location (if available)	GPS Address:	Hong Park, Duc H	2-1 Road No. 2, Anh - Duc Hoa III Industrial Duc Lap Ha Commune, loa District, Long An nce, Vietnam					
	Coordinates:	10.93	1786, 106.450157					
Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	LAM TRAN PLASTIC RECYCLING JOINT STOCK COMPANY has been established under Business and Tax registration No: 1101857138 issued on July 27, 2017 and last updated on January 03, 2023. The facility located at Lot A2-1 Road No. 2, Anh Hong - Duc Hoa III Industrial Park, Duc Lap Ha Commune, Duc Hoa District, Long An Province, Vietnam							
Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Plastic beads and PE bag							
Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	LAM TRAN PLASTIC RECYCLING JOINT STOCK COMPANY is located at Lot A2-1 Road No. 2, Anh Hong - Duc Hoa III Industrial Park, Duc Lap Ha Commune, Duc Hoa District, Long An Province, Vietnam. It has started its operation at this existing location since 2017 (with 7 years old). The total land area is about 7,893.3 sq. meters. The audited facility consists of one building, where it occupies a land area of 4,200 sq. meters. Supporting area: guard house, waste storage area, wastewater treament plant, toilets, fire pump area. The facility does not provide any dormitories to the workers and to the management. In addition, the facility also does not share buildings with other businesses.							
Structure and number of buildings	Building Name:	Buildi	ng #1					
	Floor	Description	Remark					
	1F	Building #1 is a one-story buildir of 4,200 square meters is 7 years old; 1F: Plastic Scrap Receiving Plastic Scrap classify, Choppin & Washing, Plast Cooking, Granulation, Filn Blowing, Packing areas and Main office areas.	s , , eig iics					
Visible structural integrity issues (large cracks) observed?	☐ Yes ☑ No							
Clacks) Observed:	Please give details:							
	No significant cracks	were found.						

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Does the site have a structural engineer evaluation?						
evaluation.	Please give details:					
	- Construction permit No. 93/GPXD on August 14, 2015; Construction acceptance No. 18/BQLKKT-XD on February 08, 2018 Land right No. CT45221 on August 07, 2018.					
Site function	☐ Agent ☑ Factory Processing/Manufact					
	☐ Finished Product Supplier	☐ Grower				
	□ Homeworker	□ Labour Provider				
	☐ Pack house	□ Primary Producer				
	☐ Service Provider	☐ Sub-contractor				
Months of peak season	Select a month to Select a mont	th				
Process overview	The main products of the facility are plastic beads and PE bag products The main production processes are listed as follows: Plastic Scrap Receiving, Plastic Scrap classify, Chopping & Washing, Plastics Cooking, Granulation, Film Blowing, Packing. The main machine list of the facility: Film Blowing machine, Chopping & Washing machine, Plastics Cooking machine, Granulation machine.					
What form of worker representation is there on site?	☑ Union	☐ Worker Committee				
there on site?	□ Other	□ None				
Please give details:	Grassroots Trade Union of Lam Stock Company	Tran Plastic Recycling Joint				
Is there any night production work at the site?	☑ Yes □ No					
Are there any on site provided worker	☐ Yes ☑ No					
accommodation buildings	Please give details:					
Are there any off site provided worker accommodation buildings	☐ Yes ☑ No					
accommodation buildings	Please give details:					
Were all site provided accommodation	☑ Yes □ No					
buildings included in this audit	Please give details:					

Audit Parameters						
Time in and time out	Day 1					
	In	08:35	In	08:20		
	Out	16:50	Out	11:45		
Audit type:	FULL_INITIAL					
Was the audit announced?	ANNOUNCED					
Was the Sedex SAQ available for review?	Yes					
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	No					
Who signed and agreed CAPR	Ms. Nguyen Thi Thuy Dung / Vice Director			irector		
Is further information available	No					

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Audit attendance	Management	Worker Representatives				
	Senior management	Worker Committee representatives	Union representatives			
A: Present at the opening meeting?	Yes	No	Yes			
B: Present at the audit?	Yes	No	Yes			
C: Present at the closing meeting?	Yes	No	Yes			
Reason for absence at the opening meeting	There is no Worker Representative in the facility					
Reason for absence during the audit	There is no Worker Representative in the facility					
Reason for absence at the closing meeting	There is no Worker Representative in the facility					

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# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis								
	Local				Migrant*				
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total	
Worker numbers – male	10	0	0	24	0	0	0	34	
Worker numbers – female	7	0	0	12	0	0	0	19	
Total	17	0	0	36	0	0	0	53	
Number of Workers interviewed – male	2	0	0	4	0	0	0	6	
Number of Workers interviewed – female	1	0	0	3	0	0	0	4	
Total – interviewed sample size	3	0	0	7	0	0	0	10	

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	Nationalities Structure	
Nationality of Management	Vietnamese	
Please list the nationalities of all workers, with the three most common nationalities listed first.	Nationality 1: Vietnamese	approx %: 100%
Was this list completed during peak season?	☑ Yes □ No Please give details:	
Worker remuneration	Workers on piece rate:	0%
	Paid hourly:	100%
	Salaried:	0%
Payment cycle	Paid daily:	0%
	Paid weekly:	0%
	Paid monthly:	100%
	Other:	0%
	Details for other:	Nil

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Worker Interview Summary	
Were workers aware of the audit?	☑ Yes □ No
Were workers aware of the code?	☑ Yes □ No
Number of group interviews:	1 group of 4
Number of individual interviews:	Male: 4 Female: 2
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	☑ Yes □ No Please give details:
Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	☑ Yes □ No
In general, what was the attitude of the workers towards their workplace?	☑ Favorable ☐ Non-favourable ☐ Indifferent
What was the most common worker complaint?	Nil
What did the workers like the most about working at this site?	Near their home
Any additional comment(s) regarding interviews:	Nil
Attitude of workers to hours worked:	They were all happy with the current working time (both regular and overtime working hours) and rest day per week.
Is there any worker survey information available?	☐ Yes ☑ No Please give details:

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#### Attitude of workers:

All workers interviewed shows good attitude to their working conditions and management. Most of workers are satisfied with their working conditions and employment terms. There is not any complaint of workers about the management once interviewed or significant of negative information being identified during the interview process.

#### Attitude of worker's committee/union reps:

Selected sample employees confirm during the interview that they are all knew about their Trade Union chairwoman. The trade union chairwoman is freely elected. Good comments were given toward their trade union representatives.

#### Attitude of managers:

The site's board of management are co-operated during whole audit processes such as: management interview, worker interview, document review, and site observation). Auditors could access all premises of the site and documents, records needed for audit. During the closing meeting, all positive and negative findings are properly communicated to the management. All issues are agreed to be corrected within suitable timeline and signed by Ms. Nguyen Thi Thuy Dung – Vice General Director

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#### 0A - Universal Rights covering UNGP [Summary of Findings]

OA: Compliance Requirements

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence

shown to support the systems.
Current Systems:
Evidence collected during the document review as well as management interview indicated that factory had a certain awareness of Human Rights. Human Rights policy and/or procedure had been established in written as requirement. Concurrently, no human right violation was noted during this audit.
Evidence examined:
It was noted through site tour, the review of Compliant Handling and Grievance policies / procedures,

appointment letter as well as written social compliance policies that the policy and procedure on Universal Rights was established and available for review.

Any other comments:	
Nil	

Policy statement that expresses commitment to respect human rights?	☑ Yes □ No
	Please give details:
	The factory had a human right policy and communicate for all employees.
Are the policies included in workers' manuals?	☑ Yes □ No
mandais.	Please give details:
	Worker's manual mentioned the human right policy
Does the business have a designated person responsible for implementing	☑ Yes □ No
standards concerning Human Rights?	Please give details:
	Ms. Nguyen Thi Thanh Dieu / HR Manager

Does the business have a transparent system in place for confidentially	☑ Yes □ No	
reporting, and dealing with human right	Please give details:	
impacts without fear of reprisals towards the reporter?	It was noted that Complain Har and Open policies were establis arranged at publicity. In addition noted during this audit. This was observation, document review	shed, suggestion boxes were on, no human right violation was as confirmed through site
Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)	☑ Yes □ No	
Does the business demonstrate effective data privacy procedures for workers'	☑ Yes □ No	
information, which is implemented?	Please give details:	
	All personal records were retain	ures were established in written.
Me	asuring Workplace Impact	
Annual worker turnover(Number of	Last year	5.0%
workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover))	This year	3.0%
Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])	3.6%	
Annual % absenteeism(Number of days	Last year	0.0%
lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)	This year	0.0%
Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)	0.0%	
Are accidents recorded?	☑ Yes □ No	
	Please give details:	
	Accident records book was mad day	de and kept by HR Officers every

Annual Number of work related	Last year	0.0%
accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	This year	0.0%
Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	0.0%	
Lost day work cases per 100	Last year	0.0%
workers([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers)	This year	0.0%
% of workers that work on average more	6 month	0.0%
than 48 standard hours / week in the last 6 / 12 months	12 month	0.0%
% of workers that work on average more	6 month	0.0%
than 60 total hours / week in the last 6 / 12 months	12 month	0.0%

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Observation			Evidence
[Back to findings	summary]		
	Observa	ation	
Status	OPEN		
Reference	ZAF600508868		
Clause	0A - Universal Right	ts covering UNGP	
Issue Title	683 - No / inadequa international huma	ate policy in place to respect an rights standards	
Subcategory	Human rights		
New or carried over?	☑ New	☐ Carried Over	
Root cause	☐ Training	☑ System	
	□ Costs	☐ Lack of workers	
	□ Other		
Root cause - Other			
ETI code	0.A.1 - Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.		
Explanation to the observation	During the audit we found that the factory did not have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensuring it is communicated to all appropriate parties, including its own suppliers.		
Actions	It is recommended that the factory should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensuring it is communicated to all appropriate parties, including its own suppliers.		

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Observation			Evidence
[Back to findings	summary]		
	Observa	ation	
Status	OPEN		
Reference	ZAF600508869		
Clause	0A - Universal Righ	ts covering UNGP	
Issue Title	684 - No appropriate manager assigned to ensure site respects internationally recognised human rights		
Subcategory	Human rights		
New or carried over?	☑ New	□ Carried Over	
Root cause	☐ Training	☑ System	
	□ Costs	☐ Lack of workers	
	□ Other		
Root cause - Other			
ETI code	0.A.2 - Businesses should have a designated person responsible for implementing standards concerning Human rights		
Explanation to the observation	As confirmed by the facility we found that the factory did not assign any person responsible for implementing standards concerning human rights.		
Actions  It is recommended that the factory should have a designated person responsible for implementing standards concerning human right.			

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Evidence Observation

	Observatio	n	
Status	OPEN		7
Reference	ZAF600508870		7
Clause	0A - Universal Rights c	overing UNGP	7
Issue Title	685 - No / inadequate : stakeholders and asse negative human rights	685 - No / inadequate system to identify relevant stakeholders and assess, prioritise or minimise the negative human rights impact of the site	
Subcategory	Human rights		7
New or carried over?	☑ New	☐ Carried Over	
Root cause	☐ Training	☑ System	7
	□ Costs	□ Lack of workers	
	□ Other		
Root cause - Other			
ETI code	0.A.3 - Businesses shal and salient issues.	l identify their stakeholders	
Explanation to the observation	During the audit we found that the facility had not identified its stakeholders and salient issues of human rights impacts.		
Actions	It is recommended that its stakeholders and satisfacts and keep reco	It the factory should identify alient issues of human rights ords.	

#### **OB - Management Systems and code Implementation** [Summary of Findings]

0B: Compliance Requirements

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.3 Suppliers are expected to communicate this Code to all employees.
0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with. 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- Satisfactory evidence collected during the document review, site observation as well as management interview confirmed that ETI Code was implemented at the site.
- A management representative was assigned to be responsible for engaging requirements (both local laws and ETI Code) to their daily business operations. Relevant social compliance policies and procedures

had been established and communicated with employees at every level such as: Child labour, force labour, working hours,wage & benefits policies
Evidence examined:
-Management interview -Training records -Worker interview
Any other comments:
Nil

	Management Systems
In the last 12 months, has the site been subject to any fines/prosecutions for	☐ Yes ☑ No
non–compliance to any regulations?	Please give details:
	This was confirmed through document review (local's authority inspection reports / records) as well as management interviews
Do policies and/or procedures exist that reduce the risk of forced labour, child	☑ Yes □ No
labour, discrimination, harassment & abuse?	Please give details:
abuse?	Relevant written social compliance polices and/or procedures (such as child labour, forced labour, discrimination, harassment & abuse policies) had been established and provided for review during this audit
If Yes, is there evidence (an indication) of effective implementation? Please give details.	Site observation indicated that social compliance policies and/or procedures had been posted at bulletin board of the facility. There was not any forced labour, child labour, discrimination or harassment and abuse cases had been noted, observed, and reported during this audit

Have managers and workers received training in the standards for forced	s 🗆 No
labour, child labour, discrimination, Pleas	e give details:
	ng management and workers interview, they aware well these policies.
If Yes, is there evidence (an indication)   that training has been effective e.g.	s 🗆 No
	e give details:
labou	es and procedures on prohibition of forced labour, child ir, discrimination, harassment & abuse, etc. were lished in the facility
Does the site have any internationally recognised system certifications e.g. ISO	s 🗹 No
9000, 14000, OHSAS 18000, SA8000 (or Pleas	e give details:
other social audits)?  No ir audit	ternationally recognised system certification (Social s) was obtained by the facility
Is there a Human Resources manager/department?	
Ms. N	lguyen Thi Thanh Dieu / HR Manager
responsible for implementation of the	s □ No
code? Pleas	e give details:
Ms. N	lguyen Thi Thuy Dung / Vice General Director
Is there a policy to ensure all worker information is confidential?	s 🗆 No
Pleas	e give details:
Polic confi	/ stipulate that ensure all worker information is dential.
Is there an effective procedure to ensure confidential information is kept	s 🗆 No
	e give details:
All er infor revie	nployees' private information such as personal identity mation managed by HR. Without permission, nobody can w.
Are risk assessments conducted to evaluate policy and procedure	s 🗆 No
	e give details:
risk a	ment review and management interview indicated that, ssessment to evaluate effective internal policies and edures conducted yearly.
Does the facility have a process to address issues found when conducting	s 🗆 No
risk assessments, including Pleas	e give details:
	gement review was conducted to find root cause analysis preventive action
Does the facility have a policy/code which require labour standards of its own	s 🗆 No
	e give details:
The f	acility has established policy that require labour lards of its own suppliers
	and Rights



Does the site have all required land	☑ Yes □ No
rights licenses and permissions (see SMETA Measurement Criteria)?	Please give details:
	- Construction permit No. 93/GPXD on August 14, 2015; Construction acceptance No. 18/BQLKKT-XD on February 08, 2018.
	- Land right No. CT45221 on August 07, 2018.
Does the site have systems in place to	☑ Yes □ No
conduct legal due diligence to recognize and apply national laws and practices	Please give details:
relating to land title?	Legal department checks legal due diligence to recognize and apply national laws and practices relating to land title.
Does the site have a written policy and	☑ Yes □ No
procedures specific to land rights?	Please give details:
	The site has a written policy and procedures specific to land rights.
Is there evidence that facility/site compensated the owner/lessor for the	☑ Yes □ No
land prior to the facility being built or	Please give details:
expanded?	Land lease contract is available to review.
Does the facility demonstrate that alternatives to a specific land acquisition	☐ Yes ☑ No
were considered to avoid or minimize	Please give details:
adverse impacts?	Not applicable. The site is located in industrial & planned zone.
Is there any evidence of illegal appropriation of land for facility building	☐ Yes ☑ No
or expansion of footprint?	Please give details:
	No evidence of illegal appropriation of land for facility building or expansion of footprint.



#### 1 - Freely chosen Employment [Summary of Findings]

1: Compliance Requirements

1.1 There is no forced, bonded or involuntary prison labour.1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

Forced labour policies & procedures were established in written. Site observation confirmed that no prison or trafficking labour was used.

Worker interviewed also indicated that no original ID or identity papers certificates ... were retained by the site. No deposit applied too.

#### **Evidence examined:**

- -Satisfactory evidence collected through site observation; document review & employee interview indicated that:
- -Employees were free to get out of the site after working hours.
- -No personal original documents (such as ID, passport, certificate, etc..) were asked to keep by the factory.

-Employment was freely chosen.

- -No fee for recruitment when applying for the job at the site.
- -Movement of employees at the facility was not prohibited or limited. -Employees can access to toilets and potable water
- -Overtimes were always performed on voluntary basis.
- -The factory does not limit the employees' freedom

Any other comments:
None

Is there any evidence of retention of original documents, e.g. passports/ID' (If	☐ Yes ☑ No
yes, please give details and category of workers affected)	Please give details:
Is there any evidence of a loan scheme in operation (If yes, please give details and	☐ Yes ☑ No
category of workers affected)	Please give details:
Is there any evidence of retention of wages / deposits (If yes, please give	☐ Yes ☑ No
details and category of workers affected)	Please give details:
Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☑ No
, , , , , , , , , , , , , , , , , , , ,	Please give details:
	Employees were free to terminate the employment.
If any part of the business is UK based or registered there & has a turnover over	☐ Yes ☐ No ☑ Not Applicable
£36m, is there a published a 'modern day	Please give details:
slavery statement?	N/A

Is there evidence of any restrictions on workers' freedoms to leave the site at the	☐ Yes ☑ No
end of the work day?	Please give details:
	Workers were free to leave the facility when ending of working shift.
Does the site understand the risks of forced / trafficked / bonded labour in its	☐ Yes ☐ No ☑ Not Applicable
supply chain	Please give details:
	N/A
Is the site taking any steps taking to reduce the risk of forced / trafficked	☑ Yes □ No
labour?	Please give details:
	The factory established a policy and procedure on forced and trafficked labour. It was trained for employees and managers and posted at publicity accordingly

Audit company: SGS Vietnam

Report reference: Start Date: ZAA600067195 2024-05-30

Start Date: End Date:

2024-05-31

# 2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

2: Compliance Requirements

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

It was confirmed with management and employee's interviews as well as document review, noted that grievance mechanism, suggestion box records, trade union chairman election and meeting records were available for review. No discrimination was noted between trade and non-trade union employees. Trade union chairwoman – Ms. Huong was freely elected on April 12, 2021. Board of Trade union with 7 members were provided with adequate facilities to perform their tasks. Freedom of Association procedure was established in written and well communicated to employees.

#### **Evidence examined:**

Any other comments

Does the supplier provide adequate

to conduct related business?

facilities to allow the Union or committee

- Suggestion box was posted in place to collect worker's idea, suggestions.
- CBA was established and submitted to authority department as legal requirement.
- Activities of Trade union established in place satisfied legal requirements (e.g. regular meeting of trade union board, workers conference...).
- Social dialogue meetings at the workplace were conducted in January 24, 2024

Any other comments.		
Nil		
What form of worker	☑ Union	☐ Worker Committee
representation/union is there on site? (Please add the name of the union or committee in the textbox)	□ Other	□ None
Other details:	Grassroot Union of Lam Tran Pla	astic Joint Stock Company
Is it a legal requirement to have a union?	☑ Yes □ No	
Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No	
Is there any other form of effective worker/management communication	☑ Yes □ No	
channel? (Other than union/worker	Please give details:	
committee e.g. H&S, sexual harassment)	Suggestion box, open dialogue	
Is there evidence of free elections?	☑ Yes □ No	

☑ Yes □ No

Please give details: Internet, phone, room



Name of union and union representative, if applicable:	Trade union chairwoman – Ms. Huong
Is there evidence of free elections?	☑ Yes □ No □ Not Applicable
If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	There were no parallel means of consultation with workers.
Is there evidence of free elections?	☐ Yes ☐ No ☑ Not Applicable
Are all workers aware of who their representatives are?	☐ Yes ☑ No
representatives are:	Please give details:
	N/A
Were worker representatives freely elected?	□ Yes ☑ No
Date of last election:	null
Do workers know what topics can be raised with their representatives?	☑ Yes □ No
Were worker representatives/union representatives interviewed?	☑ Yes □ No
If Yes, please state how many:	2.0
Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The union's balance sheet is reported and shared quarterly to its employees Document review, payment list for April 2024 and the latest trade union meetings minute was conducted on April 02, 2024
Are any workers covered by Collective Bargaining Agreement (CBA)?	☑ Yes □ No
If Yes, what percentage by trade Union/worker representation	100% workers covered by Union CBA. 0% workers covered by worker rep CBA.
If Yes, does the Collective Bargaining Agreement (CBA) include rates of pay?	☑ Yes □ No

Audit company: SGS Vietnam

Report reference: ZAA600067195

Start Date: End Date: 2024-05-30 2024-05-31

#### 3 - Working Conditions are Safe and Hygienic [Summary of Findings]

3: Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be

repeated for new or reassigned workers.

- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior

management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

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1. General Health & Safety management:

- Observation from factory tour, noted that the general working environment of the facility was clean and in good conditions. Ventilation and temperature were adequate for the production processes.

- There was toilet facility for all male & female workers installed in factory, which was complied with legal law requirement. The workers' toilets provided with clean as well as segregated for men and women.

- There was suggestion box to collect employees' suggestion.

- PPEs warning signs were posted at related workplaces.

- PPEs were provided free for workers and workers worn them during working time.

- The Risk assessment was conducted on April 02, 2024

- Working environmental inspection was inspected on October 12, 2023.
- Construction permit No. 93/GPXD on August 14, 2015; Construction acceptance No. 18/BQLKKT-XD on February 08, 2018. - Land right No. CT45221 on August 07, 2018.

2. Fire Safety

- Factory had valid fire inspection certificates that were issued by local fire safety police as below:

Fire safety design No.310/TD-PCCC on August 24, 2015
 Fire safety acceptance on No.09/CAT-PC66 on January 10, 2018

- 15 Fire-fighting members who were being provided fire safety training by local fire police July 17 - 19,

Fire prevention and fighting plan issued on April 04, 2023

- The lightning protection system and electrical system inspection record issued on April 04, 2024

- Procedure for inspecting and testing fire-fighting equipment's was in place. The fire extinguishers were inspected internally once per month. All of them were tested regularly by service authorizer.
- Based on site observation, it was noted that all fire emergency exits, and escaped exit routes were adequate, unlocked and free of obstruction.
- Per site observation, auditors noted that all site buildings were maintained in good physical condition.

3. Electrical safety and Mechanical safety

-All electrical equipment was maintained in good condition

- -The electrical wires were installed in fully acceptable condition and adequately protected by isolated material as legal requirement.
- -Annual machine maintenance schedule and records were reviewed it was noted that all equipment was regularly maintained as schedule.
- -01 Air compressor and compressed air pipes were inspected December 29, 2022 valid to December 29, 2024; 02 Forklifts were inspected on December 29, 2022 valid to December 29, 2024.

Medical services

- Facility has signed the clinic support contract 24/24 with 115 Saigon Medical Company Limited on October 30, 2023 with a 1-year validity.

- 8 first aid teams were trained on November 21, 2023 valid to November 21, 2024.

- There was 1 time for health check to provide for all employees. The last health check was on December 29, 2023. and the occupational disease check was on October 24, 2023.

- Water drinking test No. 011024-6217 on May 08, 2024

5. Health and safety training

Per document review, workers and management interview, auditors noted that the factory provided health and safety training for workers and got certificates as below:

- Group I, 2, 3, 6 were trained on occupational health and hygiene on October 17, 2022 valid until October
- Group 4 was trained on occupational health and hygiene on August 05, 2023 valid until August 05, 2024
- Per document review, the facility signed the contract with meal supplier for meal providing and the meal supplier has the document as below:
- Certificate of food safety and hygiene No. 72/2021/ATTP-CNÐK were on May 27, 2022 valid to 3 year.

**Evidence examined:** 

Any other comments:

None

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I	- Health and safety procedures, instructions, and training records.
	- First aid training records, accident records, medical check-up records.
	- Firefighting and prevention project, fire drill and firefighting training records.
	- Drinking water test records.
	- Maintenance plan and records for machines, firefighting equipment, electricity.
	- Chemical handling, storage procedures
	- Machine inspection certificates.
	- Health and safety policy
	- Health and safetý manúal
	- Health and safety committee minutes
	- Training records and certificates
	- Fire equipment maintenance records
	- Fire drill records
	- Building structure safety certificate
	- Trained first aider register
	- Interviews with workers and H&S committee members
	- Accident reports
	- Potable water testing certificates
ı	- Interviews with H&S manager

☑ Yes □ No
Please give details:
The general Health & Safety and occupational Health & Safety policy was established and available for review.
☑ Yes □ No
Please give details:
During the documentary review and the worker interviews, we noted that workers were provided with the employee's manual and the training before working in the facility.
☐ Yes ☑ No
Please give details:
No structural additions in facility.
☑ Yes □ No
Please give details:
All visitors were required to wear provided PPE during the facility tour
☑ Yes □ No
Please give details:
Facility has signed the clinic support contract 24/24 with 115 Saigon Medical Company Limited on October 30, 2023 with a 1-year validity.
☑ Yes □ No
Please give details:
8 first aid teams were trained on November 21, 2023 valid to November 21, 2024.

Where the facility provides worker transport – is it fit for purpose, safe,	☐ Yes ☑ No
maintained and operated by competent	Please give details:
persons e.g. buses and other vehicles?	The facility did not provide worker transport.
Is secure personal storage space provided for workers in their living space	☐ Yes ☑ No
and is fit for purpose?	Please give details:
	There was no dormitory for workers.
Are H&S Risk assessments are conducted (including evaluating the arrangements	☑ Yes □ No
for workers doing overtime e.g. driving	Please give details:
after a long shift) and are there controls to reduce identified risk?	The latest risk assessment was conducted on April 02, 2024
Is the site meeting its legal obligations on environmental requirements	☑ Yes □ No
including required permits for use and	Please give details:
disposal of natural resources?	The Environmental Licence No. 98/GPMT-BTNMT April 11, 2023
Is the site meeting its customer	☑ Yes □ No
requirements on environmental standards, including the use of banned	Please give details:
chemicals?	The facility does not use any banned chemicals.

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	Non-C	ompliance		Evidence
[Back to findings	summary]			
	Non-C	ompliance		
Status	CLOSED			
Reference	ZAF600508863			
Clause	3 - Working Cor	nditions are Safe	and Hygienic	
Issue Title	eye or needle q	lack appropriate uards on sewing other machines	safety guards (e.g. machines, belt / )	_
Subcategory	Machinery			
New or carried over?	☑ New	□ C	arried Over	
Resolved by audit	ZAA600067195			
Root cause	☐ Training	□ S <u>:</u>	ystem	
	□ Costs	□ La	ack of workers	
	☑ Other			
Root cause - Other	Lack of monitor	ring		. Q
Local law issue	25, 2015, Article for assurance of the workplace of signs made in New ployees in rehygiene for masubstances that requirements a	e 16. Responsibili f occupational sa 5. There are warn /ietnamese and p elation to occupa chinery, equipme t having strict saf t the workplace,	ent, materials and	the emergency stop a operation buttons of t cutting and stamping machine were not labelled in least
ETI code	knowledge of the hazards. Adequate accidents and in associated with by minimising,	ne industry and o late steps shall be njury to health ar , or occurring in t	e taken to prevent ising out of, the course of work, nably practicable,	
Explanation to the non compliance	emergency stop cutting and sta	tour, It was note o and operation k mping machine ii ed in local langua	outtons of the n the cutting area	
Follow up method	☐ Follow up au	udit ☑ D	esktop audit	
Timescale	□ Immediate	☑ 30 days	□ 60 days	
	□ 90 days	□ 120 days	□ 180 days	
	☐ 365 days	□ Other		

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Actions	The facility agreed to label the emergency stop and operation buttons of the cutting and stamping machine in the cutting area in local language.	
Additional comments	The factory has translated the control buttons of the cutting machine into the Vietnamese language. This Finding was closed	

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		Evidence			
[Back to findings	s summary]			Т	
Non-Compliance					
Status	CLOSED				
Reference	ZAF600508864				
Clause	3 - Working Condit				
Issue Title	274 - Proper safegu unauthorised acces (e.g. panels left ope				
Subcategory	Machinery				
New or carried over?	☑ New		arried Over		
Resolved by audit	ZAA600067195				
Root cause	☐ Training	□ S	ystem		
	□ Costs	✓ L	ack of workers		
	□ Other				
Root cause - Other					
Local law issue	In accordance with and Hygiene, No. 8 Responsibility of th occupational safety Machinery, equipment the workplace in standards of occup technical regulation hygiene that promisafety and hygiene	use th	Forklift operatior did no use the seat belt while working.JPG		
ETI code	3.1 - A safe and hyde be provided, bearing knowledge of the inhazards. Adequate accidents and injurnassociated with, or by minimising, so full the causes of hazarenvironment.				
Explanation to the non compliance	During facility tour Although there was was noted that 1 fo seat belt while wor accidents				
Follow up method	☐ Follow up audit	☑ C	esktop audit		
Timescale	☐ Immediate [	☑ 30 days	□ 60 days		

Audit company: SGS Vietnam

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	90 days	120 days	180 days		
	□ 365 days	□ Other			
Actions	The factory is a forklift operati working.	The factory is advised to retrain and remind its forklift operatiors for using the seat belt while working.			
Additional comments	The factory ha requirement to This Finding w	The factory has re-trained the forklift drivers on the requirement to wear seat belts while driving This Finding was closed			

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Non-Compliance					Evidence
[Back to findings	summary]				
Non-Compliance					
Status	CLOSED				
Reference	ZAF600508865				
Clause	3 - Working Conditio	ns are Safe	and Hygienic		
Issue Title	233 - Hazardous chemicals are stored unlabelled or labelling is incorrect				
Subcategory	Chemicals				
New or carried over?	☑ New	□ C	arried Over		
Resolved by audit	ZAA600067195				
Root cause	□ Training	□ Sy	/stem		
	□ Costs	☑ La	ack of workers		
	□ Other				
Root cause - Other					
Local law issue	In accordance with t 06/2007/QH12, Chap 30. Rights and obligation individuals using che products and goods individuals using che products and goods hazardous chemicals accurate information characteristics, infor and labeling and the	Ī	No label was attached to the chemical bottle for identification.JPG		
ETI code	3.1 - A safe and hygic be provided, bearing knowledge of the ind hazards. Adequate s accidents and injury associated with, or of by minimising, so far the causes of hazard environment.				
Explanation to the non compliance	During the site tour, attached to the chen area for identificatio				
Follow up method	☐ Follow up audit	☑ D	esktop audit		
Timescale	□ 90 days □	30 days 120 days Other	□ 60 days □ 180 days		
Actions	The factory is advise	d to attach l	abels to their		

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Additional The factory has labeled the chemical bottles. This Finding was closed	

	Non-Compliance	Evidence
[Back to findings	summary]	
	Non-Compliance	
Status	CLOSED	7
Reference	ZAF600508866	7
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	289 - First aid box available but contents are missing / contents out of date or otherwise inadequate	
Subcategory	First Aid / Accidents	
New or carried over?	☑ New ☐ Carried Over	
Resolved by audit	ZAA600067195	
Root cause	☐ Training ☐ System	
	☐ Costs ☐ Lack of workers	
	☑ Other	
Root cause - Other	Lack of awareness	
Local law issue	In accordance with the Circular No. 19/2016/TT-BYT, Article 6. Requirements for first aid kits 1. First aid kits shall be available in employees' workplace, accessible and visible positions, with Red Cross symbol thereof.	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	No 'Red Cross' symbol or 1 of the first-aid boxes ir the production area.JPG
Explanation to the non compliance	During the site tour, it was noted that the facility had not posted a 'Red Cross' symbol on 1 of the first-aid boxes in the production area	
Follow up method	☐ Follow up audit ☐ Desktop audit	
Timescale	☐ Immediate ☐ 30 days ☑ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	The factory is advised that a 'Red Cross' symbol shall be marked in all first aid kits.	
Additional comments	The factory has corrected the Red Cross symbol on the medical cabinet This Finding was closed	

Report reference: Audit company: Start Date: End Date: SGS Vietnam ZAA600067195 2024-05-30 2024-05-31

Start Date:

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	Non-Con	npliance			Evidence
[Back to findings	summary]				
	Non-Con	npliance		1	
Status	CLOSED				
Reference	ZAF600508867				
Clause	3 - Working Condi	tions are Safe a	ınd Hygienic		
Issue Title	228 - Unsafe hand rubber mats in fro	dling of electrications of electricity	al equipment e.g. no panels		
Subcategory	Electrical risk				
New or carried over?	☑ New	□ Ca	rried Over		
Resolved by audit	ZAA600067195				
Root cause	☐ Training	□ Sy	stem		
	□ Costs	□ La	ck of workers		
	☑ Other				
Root cause - Other	Lack of monitoring	g			
Local law issue	FOR SWITCHING A ASSEMBLY - GENE 8.4 Access to the i Adequate access t provided by door	AND LOW VOLT.  RAL REQUIREM Inside of the end to the protected (s) or removable	ENTS closure I space shall be		Electric cabinet in the film blowing area was not installed the inner cover.JPG
ETI code	be provided, bear knowledge of the hazards. Adequate accidents and inju	ing in mind the industry and of e steps shall be iry to health ari or occurring in the far as is reason	taken to prevent sing out of, he course of work, ably practicable,		
Explanation to the non compliance	During the facility cabinet in the film inner cover	tour, it was not blowing area v	ted that the electric vas not installed the		
Follow up method	☐ Follow up audi	it ☑ D∈	esktop audit		
Timescale	□ Immediate	☑ 30 days	□ 60 days		
	□ 90 days	□ 120 days	□ 180 days		
	□ 365 days	□ Other			
Actions	The facility advise electric cabinet in		nner cover for the g area.		

2024-05-31

|--|

Audit company: SGS Vietnam

Report reference: ZAA600067195

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End Date: 2024-05-31



#### 4 - Child Labour Shall Not Be Used [Summary of Findings]

4: Compliance Requirements

4.1 There shall be no new recruitment of child labour.
4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current Systems:**

<ul> <li>The factory established a policy of child labour including remedial action once any incident of child labour has been identified.</li> <li>Procedure of recruitment could ensure how effective verifying the work age of workers was. It has been acknowledged by HR and admin staffs.</li> <li>No child labour was noted, observed and or reported during this audit. This was confirmed through site observation, document review &amp; worker interview.</li> </ul>			
Evidence examined:			
Personnel file Policy and procedure List of latest total employees Site observation			
Any other comments:			
N/A			
Legal age of employment:	15		
Age of youngest worker found:	19		
Are there children present on the work floor but not working at the time of audit?	□ Yes ☑ No		
Percentage of under 18's at this site (of total workers)	0.0%		
Are workers under 18 subject to hazardous work assignments?	☐ Yes ☑ No Please give details:		
	Not applicable. No workers under 18 at the factory.		

End Date: Report reference: Start Date: Audit company: SGS Vietnam ZAA600067195 2024-05-30 2024-05-31



#### 5 - Living Wages are Paid [Summary of Findings]

Version 6.1

5: Compliance Requirements

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
5.2 All workers shall be provided with written and understandable information about their employment

conditions in respect to wages before they enter employment and about the particulars of their wages for

the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current Systems:**

Wage policy was established and followed properly.

- A provided salary scale, the legal minimum wage applied for this facility was VND 4,160,000 per month

since July 2022, up to audit date. And the lowest wage applied at facility was 4,700,000 VND

- The site applied time-based wage for 100% employee. The salary calculation cycle was from 1st of this month to the end of the month and salary was full paid from 10th of following month for employees in Cash

Wage slip was provided to individual workers at the payment salary.

- The 14 days of annual leave is sufficiently provided to all direct production employees and 12 days of annual leave is sufficiently provided to all indirectly production employees in the year.

- Total 11 holidays are provided and paid to all employees in the year.

- The sick and maternity leave allowance is paid correctly to all employees.
- The maternity leave of 6 months was provided to all female pregnant employees with full payment

Extra allowances were such as below:

- + Meal: 25,000 VND per month + Phone allowance 700,000 1,700,000 VND
- + Attendance allowance: 1,000,000 VND
- + Transportation and housing allowance: 200,000 3,000,000 VND
- + Telephone allowance: 300,000 VND
- + Menstruation allowance: 36,058 VND
- + The 13th-month bonus salary is paid to employees at the end of each year.

# **Evidence examined:**

Payrolls and time records of the most recent 12 months were provided for review (from May 2023 to April 2024). Wage was paid correctly. Payslip was provided for employees during the pay period. No inconsistencies were noted during this audit.

#### Any other comments:

Nil

Summary Information			
Criteria	Local Law	Actual at the Site	Is this part of a Collective Bargaining Agreement?
Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal Maximum Per Day: 8.0 Per Week: 48.0 Per Month: null	Actual Per Day: 8.0 Per Week: 48.0 Per Month: 208.0	YES

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Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal Maximum Per Day: 4.0 Per Week: null Per Month: 40.0	Actual Per Day: 4.0 Per Week: 11.0 Per Month: 38.0	YES
Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: null Per Week: null Per Month: 4680000	Actual Per Day: 180769 Per Week: 1175000 Per Month: 4700000	YES
Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: null Per Week: null Per Month: null	Actual Per Day: 135576 Per Week: 372834 Per Month: 1287972	YES
	Wages Analysis:		
Were accurate records shown at the first request?	☑ Yes □ No		
Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples in April 2024 (Current month) 10 samples in January 2024 (Random month) 10 samples in December 2023 (Random month)		
Are there different legal minimum wage grades? If Yes, please specify all.	□ Yes ☑ No		
If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ Not Applicable Please give details:		
For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☐ Meet ☐ Above		
Lowest actual wages found: Note: full time employees and please state hour / week / month etc.	VND 4,700,000 per month from July, 2022		
Please indicate the breakdown of workforce per earnings	0.0% of workforce earning under minimum wage 0.0% of workforce earning minimum wage 100.0% of workforce earning above minimum wage		
Bonus Scheme found: Please specify details:	Bonus Scheme found:The facility management provides additional benefits and working conditions to all employees, exceeding the requirements of local law. Details are as follows: + Meal: 25,000 VND per month + Phone allowance 700,000 - 1,700,000 VND + Attendance allowance: 1,000,000 VND + Transportation and housing allowance: 200,000 - 3,000,000 VND + Telephone allowance: 300,000 VND + Menstruation allowance: 36,058 VND + The 13th-month bonus salary is paid to employees at the end of each year.  Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.		

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What deductions are required by law e.g. social insurance? Please state all types:	<ol> <li>Social insurance</li> <li>Health insurance</li> <li>Unemployed insurance</li> <li>Trade union fee</li> </ol>			
Have these deductions been made?	☑ Yes □ No			
Please list all deductions that have been made.	1. Social insurance: 8% of monthly basic wage 2. Health insurance: 1.5% of monthly basic wage 3. Unemployed insurance 1% of monthly basic wage. 4. Trade union fee 1% of monthly basic wage			
Please list all deductions that have not been made.	Not applicable			
Were appropriate records available to verify hours of work and wages?	☑ Yes □ No			
Were any inconsistencies found? (if yes describe nature)	□ Yes ☑ No			
Do records reflect all time worked? (For	☑ Yes □ No			
instance, are workers asked to attend meetings before or after work but not	Please give details:			
paid for their time)	Through the worker interview we confirmed that all working hours were recorded adequate and compensated properly.			
Is there a defined living wage: This is not normally minimum legal	☐ Yes ☑ No			
wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	Please give details:			
If yes, what was the calculation method	□ ISEAL/Anker Benchmarks □ Asia Floor Wage			
used.	☐ Figures provided by ☐ Living Wage Foundation UK			
	☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation			
	□ Other – please give details:			
Are there periodic reviews of wages? If Yes give details (include whether there is	☑ Yes □ No			
consideration to basic needs of workers plus discretionary income).	Please give details:			
,	During the documentary review, worker interviews, and confirmation from facility management, it was verified that the facility reviewed wages of the employees in accordance with local laws.			
Are workers paid in a timely manner in line with local law?	☑ Yes □ No			
Is there evidence that equal rates are being paid for equal work:	☑ Yes □ No			
being paid for equal work.	Please give details:			
	Through the review of the facility rules, payroll records, and employee interviews, it was confirmed that equal rates are being paid for equal work			
How are workers paid:	☑ Cash ☐ Cheque			
	☐ Bank Transfer ☐ Other			

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#### 6 - Working Hours are not Excessive [Summary of Findings]

Version 6.1

6: Compliance Requirements

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- Employees work on Monday to Saturday and Sunday is rest day as follow:
- + The regular work time for office: 8:00 17:00 with one hour break 12:00 13:00.

- + The work time for production workers with 3 shifts: O 1st Shift: 7:00 17:00 with 60 minutes break 12:00 13:00.
- O 2nd Shift: 19:00 5:00 with 60 minutes break 0:00 1:00.
- Face Scanning Attendance Recording System has been used to monitor working hours of the employees.

- There was no peak season.

- Employees worked overtime voluntarily.
- Workers who were pregnant and nursing child under 12 months of age were entitled 1 hour off per day.

-The factory provided 12 past months of attendance records (May 2023 - April 2024)

-There was total 10 employees randomly being selected among in 03 months (April, January 2024 and December 2023).

# Evidence examined:

- Employee interview
- Management interview
- Local and national laws
- Facility policy on working hours
- Time records from May 2023 to April 2024 (12 months).
   Pay slips with recorded hours all workers interviewed
- Workers contracts
- Quality and production records to cross check hours
- Daily production records
- Security logbooks

# Any other comments:

None

Working hours' analysis			
Systems & Processes			
What timekeeping systems are used?	Face Scanning Attendance Recording System		

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Is sample size same as in wages section?	☑ Yes □ No			
	Please give details:			
Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.)	☑ Yes □ No			
Are there any other types of contracts/employment agreements used?	☐ Yes ☑ No			
Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.)	☐ Yes ☑ No			
Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	☑ 1 in 7 days    □ 2 in 14 days    □ No (please explain)			
Is this allowed by local law?	☑ Yes □ No			
Maximum number of days worked without a day off (in sample):	6			
Standard/Contracted Hours worked				
Were standard working hours over 48 hours per week found? (If yes, % of workers & frequency)	☐ Yes ☑ No % of workers: null% Frequency:			
Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.)	□ Yes ☑ No			
Overtime Hours worked				
Actual overtime hours worked in sample (State per day/week/month)	4 hours per day; 11 hours per week; 38 hours per month.			
Combined hours (standard or contracted + overtime hours = total) over 60 found?	☐ Yes ☑ No			
over time flours totally over so round.	Please give details:			
	There was total 10 employees randomly being selected among in 03 months (April, January 2024 and December 2023).			
Approximate percentage of total workers on highest overtime hours:	20.0%			
Is overtime voluntary? (Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements)	☑ Yes ☐ No ☐ Conflicting Information  Please give details:  Employees OT application form			
Overtime premium				

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Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard	☑ Yes □ No □ N/A – there is no legal requirement to OT premium		
wages)	Please give details:		
	- 150% of normal wage on regular day time - 200% of normal wage for rest day - 300% of normal wage for holiday (not including the salary of holidays for employees enjoying a daily salary.)		
Is overtime paid at a premium?	☑ Yes □ No		
	- 150% of normal wage on regular day time - 200% of normal wage for rest day - 300% of normal wage for holiday (not including the salary of holidays for employees enjoying a daily salary.)		
If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	☐ No ☐ Consolidated ☐ Collective ☐ Bargaining ☐ agreements ☐ Other		
Please give details	N/A The facility paid correctly overtime permium.		
If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain	☐ Overtime is voluntary ☐ Onsite Collective ☐ Safeguards are bargaining allows in place to protect worker's health and safety		
any checked boxes above e.g. detail of consolidated pay / CBA or Other)	☐ Site can ☐ Other reasons demonstrate (please specify) exceptional circumstances		
Please give details	N/A. The total working hour per week under 60 hours		
Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other	N/A. The total working hour per week under 60 hours		
Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	□ Yes ☑ No		
If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule?	☐ Yes ☑ No		

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#### 7 - No Discrimination is Practiced [Summary of Findings]

7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- -Policy on non-discrimination performance was established in place.
- -No evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or politics was found.
- -The facility explicitly prohibited mandatory pregnancy testing as a condition of employment or continued employment.
- -The employees were paid of the same job and seniority with the same rate irrespective of gender, age, or other issues

#### Evidence examined:

- -Reviewing recruitment documents, Payrolls and time records, Disciplinary records confirmed that there is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.
  -Policy on Anti-Discrimination
- -Disciplinary procedure

# Any other comments:

Nil

Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 48.09	%	Female: 52.0%	
Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst)	4			
Is there any evidence of discrimination based on race, caste, national origin,	☐ Hiring	☐ Compensation	☐ Access to training	
religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?	☐ Promotion	☐ Termination or retirement	<ul><li>No evidence of discrimination found</li></ul>	
Please give details	N/A			
Professional Development				
What type of training and development are available for workers?	All workers are given H&S training. females as well as males are trained to become supervisors and managers. Workers were provided health and safety, fire drill, first aid training.			
Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria? (If no, please provide details)	☑ Yes □ No			

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#### 8 - Regular Employment Is Provided [Summary of Findings]

8: Compliance Requirements

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- Based on reviewed documents and interviewed employees, all employees were interviewed and hired directly by the facility.
- They were given an orientation on the facility rules and regulations including labor issues, wages and benefits, working time, and health and safety.
- A labor contract was signed by both employee and employer after employee's probation period was passed.
- All workers were not required to sign blank papers, resignation letter etc.

# **Evidence examined:**

- The hiring and termination practices (not formalized)
- Personal files
- Payroll records were provided for review.

Any other comments:	
None	

Responsible Recruitment			
All Workers			
Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul><li>☑ Terms &amp; Conditions presented</li><li>☑ Same as actual conditions</li></ul>	<b>V</b>	Understood by workers
Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected)	□ Yes ☑ No		
Migrant Workers			

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Type of work undertaken by migrant workers:	No foreign migrant worker in the facility		
Please give details about recruitment agencies for migrant workers:	Number of (in country) recruitment agencies used: 0 Number of (outside of local country) recruitment agencies used: 0		
Are migrant workers' voluntary deductions (such as for remittances)	☐ Yes ☑ No		
confirmed in writing by the worker and is evidence of the transaction supplied by	Please give details:		
the facility to the worker?	No foreign migrant worker at the factory (N/A)		
Is there any observation on this finding?	N/A		
Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers)	□ Yes ☑ No		
	Non-employee workers		
Recruitment Fees			
Are there any fees?	☐ Yes ☑ No		
Agency Workers (if applicable) (Workers sourced from a local agent who are not directly paid by the site, but paid by the agency. Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)			
Number of agencies used (average):	0		
Please provide the names of agencies if applicable	N/A		
Were agency workers' age / pay / hours included within the scope of this audit?	□ Yes ☑ No		
Were sufficient documents for agency workers available for review?	□ Yes ☑ No		
Is there a legal contract agreement with all agencies?	☐ Yes ☑ No		
all agencies:	Please give details:		
	N/A		
Does the site have a system for checking labour standards of agencies?	☐ Yes ☑ No		
about standards of agencies:	Please give details:		
	N/A		
Contractors (Contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider.)			
Any contractors on site?	□ Yes ☑ No		
	Please give details:		
	N/A		
Do all contractor workers understand	☐ Yes ☑ No		
their terms of employment?	Please give details:		
	N/A		

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# 8A - Sub-Contracting and Homeworking [Summary of Findings]

8A: Compliance Requirements

8.A.1 There should be no sub–contracting unless previously agreed with the main client. 8.A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

During a site tour, it was observed that all production processes were conducted within the facility itself. Additionally, there were no subcontractors or home workers utilized by the facility.

# **Evidence examined:**

- Site tour (Calculation on total production and estimated capacity)
- Materials in/out records
- Management interview
- Workers' interviews

Any other comments	
--------------------	--

None

Summary of sub-contracting – if applicable		
Is there any sub-contracting at this site?	□ Yes	☑ No
Summary of homeworking – if applicable		
Is homeworking used at this site?	□ Yes	☑ No

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#### 9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

9.2 companies should provide access to a confidential grievance mechanism for all workers

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

Disciplinary procedure for workers' misbehavior was established by factory management, encompassing oral warnings, written warnings, and termination. Additionally, a training program on this procedure was developed for all employees. Workers confirmed their awareness of this procedure through interviews, while management interviews and document reviews corroborated its existence. Furthermore, there was a policy in place regarding Harsh Treatment.

-An internal grievance process was implemented, featuring a grievance box installed in the workshop. This allowed workers to anonymously report grievances such as harassment, bullying, or discrimination. Any complaints received weré handléd by management without reprisal for the worker in question. This system was widely known among the workers.

-No deductions from wages or benefits were made for any reason.
-Interviews with facility management and employees revealed that no cases of abuse or disciplinary issues had occurred in the facility. The disciplinary procedure primarily involved verbal warnings, with employees signing a slip to confirm their understanding of the procedure.

#### **Evidence examined:**

- The relevant policy on prevention of harassment and abuse
- Training records
- procedure decumentation

- Internal grievance procedure documentation
Any other comments:
None

Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and	☑ Yes □ No  Please give details:	
H&S or any other grievances to a 3rd party?	Any violations of labor standard regulations, or other grievances Trade Union representative or t facilitate reporting, two suggest workshop for workers to anony violations or grievances to a thin	s can be reported to either the he local labor authority. To tion boxes were installed in the mously report any such
If yes, are workers aware of these channels and have access? Please give details.	During interviews with employees and the Trade Union representative, it was observed that workers were knowledgeable about the process for reporting violations of labor standards, health and safety (H&S) issues, or any other grievances.	
If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details.	- Suggestion boxes - Verbal exchange - Trade Union discussion	
Which of the following groups is there a grievance mechanism in place for?	☑ Worker	☐ Communities
grievance mechanism in place for?	□ Suppliers	□ Other

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Please provide grievance mechanism details	An internal grievance process was established, featuring a grievance box installed in the workshop. Workers had the opportunity to report any grievances anonymously, including instances of harassment, bullying, or discrimination. Any complaints received were handled by management without reprisal against the worker in question. This system was implemented, and a majority of workers were aware of it.
Are there any open disputes?	□ Yes ☑ No
	Please give details:
Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	☑ Yes □ No Please give details:
Is there a published and transparent	☑ Yes □ No
disciplinary procedure?	Please give details:
If yes, are workers aware of these the	☑ Yes □ No
disciplinary procedure?	Please give details:
Does the disciplinary procedure allow for deductions from wages (fines) for	☐ Yes ☑ No
disciplinary purposes (see wages section)?	Please give details:

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#### 10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

-According to document reviews, facility management representation, and interviews with workers, it was confirmed that 100% of the workers in the facility were Vietnamese nationals.
-All workers possessed the legal rights to work in the region.

- -The youngest worker was 18 years old, meeting legal age requirements for employment.
- -All workers were directly recruited by the facility, with no involvement of any recruitment agencies. -No agency staff or foreign migrant workers were identified during the audit.

#### **Evidence examined:**

- Hiring procedure
- Personnel files
- Procedures and policies

#### Any other comments:

None

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#### 10B4 - Environment 4-Pillar [Summary of Findings]

10B4: Compliance Requirements

10.B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10.B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the

relevant valid permits including for use and disposal of resources e.g. water, waste etc. 10.B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10.B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10.B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10.B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks

10.B4.7 Businesses shall make continuous improvements in their environmental performance.

10.B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10.B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

10B4: Guidance for Observations 10.B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10.B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current Systems:**

Satisfactory evidence collected through site observation, document review, and employee interviews indicated the following:

- The Environmental Licence No. 98/GPMT-BTNMT April 11, 2023

- Hazardous waste was collected and treated quaterly by a competent contractor company with adequate licenses, as required by law. A contract was signed from June 01, 2023 to June 01, 2024 with Trai Dat Xanh Environmental Technology Joint Stock Company and The most recent collection was on November 11, 2024.
- Industrial and living waste were stored in separate areas and treated by a functional company, with adequate records available for review.
- Hazardous and normal wastes were stored in separate areas and marked with identified labels. No substantial pollution was observed throughout the factory, and environmental impact factors such as wastewater and air emissions were periodically analyzed.
- Environmental monitoring reports were conducted as per legal requirements, with the latest report dated March 8, 2024, showing that testing results met local standards.
- During a factory tour, the general working environment was observed to be clean and in good condition.

No substantial pollution was observed throughout the factory during the audit.

- An environmental protection policy, signed by top management, was communicated to all employees.
- Mr. Thang the HSE Staff, was appointed to monitor environmental issues at the facility. Environmental awareness training was provided to all employees on an annual basic.

**Evidence examined:** 

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<ul> <li>Environmental protection policy.</li> <li>Wastes transfer records between the factory and wastes collector.</li> <li>Environmental monitoring assessment results.</li> <li>Worker and management interview.</li> <li>Site observation.</li> </ul>	
Any other comments:	
None	

Environmental Analysis		
Is there a manager responsible for Environmental issues (Name and Position):	Mr. Thang - the HSE Staff	
Has the site conducted a risk assessment on the environmental impact of the site,	☑ Yes □ No	
including implementation of controls to reduce identified risks?	Please give details:	
reduce identified risks:	Environment Impact Assessment Report was approved on March 8, 2024.	
Does the site have a recognised environmental system certification such	☐ Yes ☑ No	
as ISO 14000 or equivalent?	Please give details:	
	The factory did not have environmental system certification such as ISO 14000	
Does the site have an Environmental policy?	☑ Yes □ No	
If yes, is it publicly available?	☑ Yes □ No	
If yes, does it address the key impacts from their operations and their	☑ Yes □ No	
commitment to improvement?	Please give details:	
	the factory had address the key impacts from their operations such as waste generating, air emissions, wastewater discharging, noise emissions and their commitment to improvement	
Does the site have a Biodiversity policy?	☐ Yes ☑ No	
Is there any other sustainability systems present such as Chain of Custody, Forest	☐ Yes ☑ No	
Stewardship Council (FSC), Marine	Please give details:	
Stewardship Council (MSC) etc.?	N/A	
Have all legally required permits been shown?	□ Yes ☑ No	
	Please give details:	
	All legally required permits available for review	
Is there a documentation process to record hazardous chemicals used in the	☐ Yes ☐ No ☑ Not Applicable	
manufacturing process?	Please give details:	
	TThere was no hazardous chemical being used in facility.	

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Is there a system for managing client's	☑ Yes □ No		
requirements and legislation in the destination countries regarding	Please give details:		
environmental and chemical issues?	This was included in the facility's system.	s internal management	
Facility has reduction targets in place for environmental aspects e.g. water	☑ Yes □ No		
consumption and discharge, waste,	Please give details:		
energy and green-house gas emissions:	The factory set a target to reduce	ce energy use annually	
Facility has evidence of waste recycling and is monitoring volume of waste that is	☑ Yes □ No		
recycled.	Please give details:		
	The factory tracked volume of w	aste recycling every month.	
Does the facility have a system in place for accurately measuring and monitoring	☑ Yes □ No		
consumption of key utilities of water, energy and natural resources that	Please give details:		
follows recognised protocols or standards?	The factory has a system in place monitoring consumption of key natural resource monthly		
Has the facility checked that any Sub-	☑ Yes □ No		
Contracting agencies or business partners operating on the premises have	Please give details:		
the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	The facility has established a probusiness partners operating on necessary permits and licenses activities in accordance with the by the facility.	the premises possess the and are conducting their	
U	Isage/Discharge analysis		
Criteria	Previous year: 2023	Current year: 2024	
Electricity Usage: Kw/hrs	3621500	1411500	
Renewable Energy Usage: Kw/hrs	0	0	
Gas Energy Usage: Kw/hrs	0	0	
Has site completed any carbon Footprint Analysis?	No	No	
If Yes, please state result			
Water Sources	Water from Anh Hong - Duc Hoa III Industrial Park	Water from Anh Hong - Duc Hoa III Industrial Park	
Water Volume Used	90	59	
Water Discharged	Connector to the wastewater collection manhole of Anh Hong - Duc Hoa III Industrial Park	Connector to the wastewater collection manhole of Anh Hong - Duc Hoa III Industrial Park	
Water Volume Discharged	86	41	
Water Volume Recycled	0	0	

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Total hazardous waste produced	89 kg	76 kg
Waste to recycling	0	0
Waste to landfill	0	0
Waste to other	0	0
Total Product Produced	13726	3610

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#### 10C - Business Ethics - 4-Pillar Audit [Summary of Findings]

10C: Compliance Requirements

10.C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10.C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery,

corruption, or any type of fraudulent Business Practices. 10.C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10.C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter. 10.C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of

fraudulent Business Practice,

10.C.6 Businesses should have a designated person responsible for implementing standards concerning **Business Ethics** 

10.C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C: Guidance for Observations

10.C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10.C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current Systems:**

-The Admin department issued a written policy on business practices, explicitly prohibiting all forms of bribery, corruption, or unethical behavior within the facility's operations. Definitions of prohibited activities were outlined in the policy, which underwent a review in March 2024.

-Ms. Nguyen Thi Thuy Dung / Vice General Director, was appointed as the person responsible for

implementing standards regarding Business Ethics.
-Periodic training on business integrity was provided to all relevant employees.

- -Complaints from workers and suppliers were directed to Ms. Nguyen Thi Thuy Dung / Vice General Director.
- -The facility employed three methods to identify ethical issues: employee feedback through hotlines and suggestion boxes, as well as a highly confidential email system.
- -Supplier evaluation and selection procedures were established by the Admin department.

#### **Evidence examined:**

- Bribery and Anti-corruption policy
- Training records
- Personal data
- Confidential grievance mechanism to report unethical business behaviour.
- Management and workers interview.

# Any other comments:

None

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Does the facility have a Business Ethics Policy and is the policy communicated	☑ Internal Policy
and applied internally, externally or both, as appropriate?	Policy for third parties including suppliers
	Please give details:
	The Business Ethics Policy was communicated annually to both internal and external parties.
Does the site give training to relevant personnel (e.g. sales and logistics) on	☑ Yes □ No
business ethics issues?	Please give details:
	Staff members in roles with a higher level of risk in ethical business practices, such as sales, purchasing, and logistics, received training on the appropriate actions to take in the event of an issue arising in their area.
Is the policy updated on a regular (as needed) basis?	☑ Yes □ No
needed) basis:	Please give details:
	The Business Ethics policy underwent an annual review.
Does the site require third parties including suppliers to complete their own business ethics training	☑ Yes □ No
	Please give details:
	The facility communicated its Business Ethics policy, which addresses bribery, corruption, and fraudulent business practices, to all relevant parties, including its suppliers.

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# **Attachments**







 $\frac{\text{SMETA Photo of LAM TRAN PLASTIC RECYCLING JSC}}{\text{May 30 - 31, 2024.pdf}}$ 





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